



SETran

*Advocacy, Coordination, Education, and Information
for Transit and Mobility for Southeast Colorado*

www.setran.net

719-931-3100

May 2023

Meetings & Events

5/16 8:30 am

Transit Mobility Manager Weekly Meeting

5/22

NOFO Super Call for Operating/Admin/
MM/Planning

5/23 8:30 am

Transit Mobility Manager Weekly Meeting

5/26 10:00am

Prowers Area Transit Open House.

5/30 8:30 am

Transit Mobility Manager Weekly Meeting

6/1 10:00 am

CDOT Transit Monthly Call

6/6 8:30 am

Transit Mobility Manager Weekly Meeting

6/13 8:30 am

Transit Mobility Manager Weekly Meeting

6/20 8:30 am

Transit Mobility Manager Weekly Meeting

6/27 8:30 am

Transit Mobility Manager Weekly Meeting

Resources



Local Transit News

Prowers Area Transit Open House

OPEN HOUSE

***PROWERS AREA TRANSIT/
PRAIRIE DOG EXPRESS
200 EAST HICKORY STREET
10:00 A.M. TO 1:00 P.M.***



MAY 26, 2023

COME AND CHECK OUT

OUR NEW TRANSIT OFFICE

REFRESHMENTS WILL BE SERVED

IN THE BUS BARN

Rider of the Quarter

Please remember to submit your nominations for Transit Rider of the Quarter. We want to hear about the amazing riders that make our job in transit so rewarding. Send us the information about what makes your rider special by 5:00pm on Friday, June 30. We will review all nominations and select a rider of the quarter to go in our July Newsletter and be presented at our Quarterly Meeting in July. To make a nomination simply send an [email](#) with your riders name and a little information what makes them a great transit rider. Please remember to ask your drivers who they think is a good nominee, based on there experiences. We look forward to hearing from you.

SETran Library

- ♦ START Safety Training & Rural Transit
- ♦ START Safety Training & Rural Transit
- ♦ Customer Driven Service
- ♦ Problem Passengers
- ♦ Securing Transportation Assets & Operations
- ♦ Fundamental Financial Management for Rural Transit Providers
- ♦ Emergency Procedures for Rural Transit Drivers
- ♦ Dispatching & Scheduling Training for Rural Transit Systems

Follow Us:



State Transit News

CDOT DTR Releases Mojo

DTR is excited to announce the launch of a new helpdesk tool called Mojo. The purpose of this is to improve customer service, communication, recordkeeping and response times. Parties can still communicate individually with any DTR staff members and COTRAMs is still their grant management software, but DTR would encourage you to use this new system when you are looking for a response, need urgent information, or don't know who to ask. CDOT had the following to say about the purpose and reminders for Mojo Helpdesk:

"Mojo Helpdesk is being implemented by DTR to provide our transit partners an additional, structured method to request and receive support from the DTR staff and managers. Transit partners can initiate a support request, that in turn creates a support ticket number, and DTR staff will respond. You don't need to know who to send your question to, we handle assigning it to the most appropriate agent internally for you. Mojo is a tracking tool that helps provide transparency, prioritization, and visibility on status of questions and issues to aid in improving overall communications. You can create and update your tickets straight from your email, the website, or both. Try to avoid sending in several issues in one ticket. This is no cost to you, no licenses are needed, there are no limitations to the number of staff from your agency that can create their own mojo profiles. It is a support request tool and is not replacing any existing systems functionality in DTR's COTRAMs application. Use this when you feel you need to reach DTR or need immediate attention on an important matter."

The steps for First Time Login are as follows:

1. From the primary email system you use for work, send an email to: DTR-Support@cdot.mojohelpdesk.com (You can put 'SETUP' in the subject and body of the email...any text will work, and Sent it).
2. In a few minutes you will receive a 'welcome' reply email from the mojo application, indicating you have 'opened a new ticket', click on the green button to 'view my request on the web' (or you may click on the link below that).
3. You will be directed to the DTR mojo application on your web browser (this [address](#) is one you can bookmark for future use).
4. You will be asked to setup your ID & password:
 - a. enter your ID which is your email address
 - b. then choose and write down a password (select one with case-sensitive letters and include numbers).
5. Click on the blue 'Sign In' box. You should be successfully logged in.
 - a. If you are unsuccessful, send a new email to the address in step 1, with the subject 'need help logging in...', and include your preferred contact phone number, a member of CDOT will contact you to assist.



Once you have created your new account, you can create and update support tickets. This [document](#) outlines everything you need to know about how to set up and use Mojo Helpdesk.

National Transit News

Transportation Workplace Drug & Alcohol Testing Programs

On May 2, 2023 the following ruling was made by the Federal Aviation Administration, the Federal Railroad Administration, the Federal Motor Carrier Safety Administration, and the Federal Transit Administration:

This final rule amends the U.S. Department of Transportation's regulated industry drug testing program to include oral fluid testing. This additional methodology for drug testing will give employers a choice that will help combat employee cheating on urine drug tests and provide a less intrusive means of achieving the safety goals of the program. In order for an employer to implement oral fluid testing under the Department's regulation, the U.S. Department of Health and Human Services will need to certify at least two laboratories for oral fluid testing, which has not yet been done. The final rule includes other provisions to update the Department's regulation and to harmonize, as needed, with the Mandatory Guidelines for Federal Workplace Drug Testing Programs using Oral Fluid established by the U.S. Department of Health and Human Services. In addition, this rule amends the FAA, FMCSA, FRA and FTA regulations to ensure consistency within the Department of Transportation and by removing or adjusting references to the word "urine" and/or add references to oral fluid, as well as removing or amending some definitions for conformity and to make other miscellaneous technical changes or corrections.

The final rule will be effective on June 1, 2023.

Russ Parish with RLS and Associates Russ hosted the Drug and Alcohol Program Management Session at the CASTA Conference on May 10th. He provided a [full training](#) and a [combined sample DA form](#). Russ is a consultant that CDOT has hired to help agencies in the State of Colorado with their drug and alcohol testing programs, so please [email](#) him with any questions you may have.

