



SETran

*Advocacy, Coordination, Education, and Information
for Transit and Mobility for Southeast Colorado*

www.setran.net

719-931-3100

October 2022

Meetings

10/4 8:30 am

Transit Mobility Manager Weekly Meeting

10/6 10 am

CDOT Monthly Meeting

10/18 8:30 am

Transit Mobility Manager Weekly Meeting

10/26 8 am

SETran Quarterly Meeting

10/26 TPR @ 10 am

Trainings

10/11 11am

[National Transit Institute: Rural National
Transit Database Reporting Online Course](#)
Day 1

10/12 11am

[National Transit Institute: Rural National
Transit Database Reporting Online Course](#)
Day 2

10/14 10 am

Busing on the Lookout Webinar

10/25 8 am

Safety & Security Planning Seminar
SECED 112 West Elm Lamar

[How to Select the Right Vehicle for your Mobility Service](#)

**5 key considerations when buying
a vehicle**

★ If you purchased a bus and the
contract price keeps going up contact
us and we will get you in contact
with CTAA to help you with this ★

SETran Library

- ◆ START Safety Training & Rural Transit
- ◆ START Safety Training & Rural Transit
- ◆ Customer Driven Service
- ◆ Problem Passengers
- ◆ Securing Transportation Assets & Operations
- ◆ Fundamental Financial Management for Rural Transit Providers
- ◆ Emergency Procedures for Rural Transit Drivers
- ◆ Dispatching & Scheduling Training for Rural Transit Systems

National Transit News

National Top 10 Training Needs

From January to April of 2022 the Rural Transit Assistance Program (RTAP) conducted a survey on multiple topics. They were able to get the participation of forty-nine states and two territories, forty-three of which indicated a willingness to share 5311 contact information. Among the topics covered in the survey was training requirements and needs. In the table below RTAP has outlined the top ten training requirements and needs. RTAP already has full templates available for anything in **purple**, they have some resources for anything in black, and unfortunately do not have any resources at this time for the items in red.

2022 Top 10 Training Needs

1. **Driver Retention (74%)**
2. **Entry level driver training (71%)**
3. **Interpreting/implementing regulatory requirements (67%)**
4. **Succession planning and preparation (65%)**
5. **Personnel management (58%)**
6. **Procurement using FTA funds (64%)**
7. **Marketing (61%)**
8. **Problem Passengers/de-escalation (61%)**
9. **Soft Skills (communication, leadership, etc.) (61%)**
10. **Performance Measurements (59%)**

National RTAP ADA Toolkit

The National Rural Transit Assistance Program is a technical assistance center funded by FTA through the section 5311 Program. The National RTAP provides **FREE TRAINING MATERIALS AND TECHNICAL ASSISTANCE** to rural and tribal transit providers. One of the many toolkits they have available is the ADA Toolkit. The [ADA toolkit](#) was updated in 2021, and it gives transit managers all the information they need to know about their responsibilities under the American with Disabilities Act (ADA) to provide equal service to all passengers. Some of the updates in ADA toolkit include: updated information on autonomous vehicles and COVID-19 in the New Developments section; added additional information about diversity and equity, and inclusion in Public Meetings and Outreach section; and a new template—Complementary Paratransit Appeals Process Template.

The new appeals process template can be found by clicking [here](#). The toolkit includes a sample of an appeals process for ADA complementary paratransit, that can be completed by simply adding your information. Individuals who are denied eligibility or receive conditional eligibility can obtain a review of the eligibility decision. An appeals process must be in place for appeals related to ADA complementary paratransit service suspensions because of excessive no-show. The appeals process must comply with 49 CFR Section 37.125(g), and the FTA ADA Circular provides guidance in Chapter 9, Section 9.7.

**Click here to
Nominate your Transit
Driver of the Quarter.**

Follow Us:



**Contact us for all
your CDL Training
Needs!**

State Transit News

Emergency Management

No one want to find themselves in an emergency event, but if it occurs having the proper plan in place can help save lives. When events occur that have communities evacuating or leave citizens displaced for extended periods of time, public transit can play a significant role in helping the community. It is imperative that that as transit providers we have a plan in place in case the unthinkable happens. What happens if dry conditions spark a wildfire, that is then made worse by high winds forcing it to jump highways and threaten towns? As a transit company you are a second line responder and can help move people out of danger, who otherwise may not be able to leave.



Image of Bent Fort Fire that occurred in April 2022

Preparing for Emergency Management

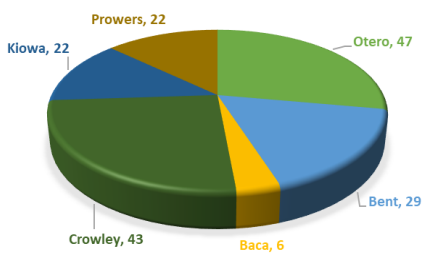
- * Plan ahead
- * Prepare stand-by vehicles, that are pre-tripped & fueled
- * Have more resources than you think you will need
- * Have backpack ready for drivers that include masks, flashlights, water, tie downs, and other needed materials
- * Practice multiple times
- * Have strong partnerships
- * Know your partners and your community
- * Know your point of contact with each partner
- * Keep in close contact with the OEM
- * Identify clear expectations with staff and inventory community partners ahead of time
- * Have an action plan for different types of emergencies
- * Let the EOC know what resources you have available

There are things that can be done to help prepare for an emergency situation. Having a transit team embedded in the EOC and having strong regional coordination and relationships is invaluable. If you find yourself in one of the emergency situations it is very important to document everything! Emergencies cannot always be avoided, but having strong plans in place can help make the situations more manageable and less stressful.

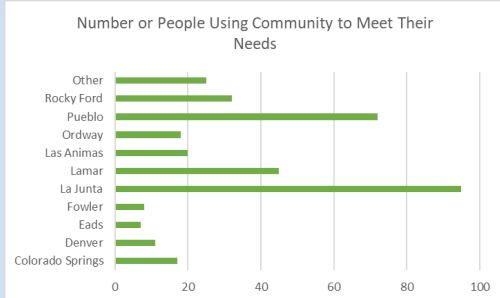
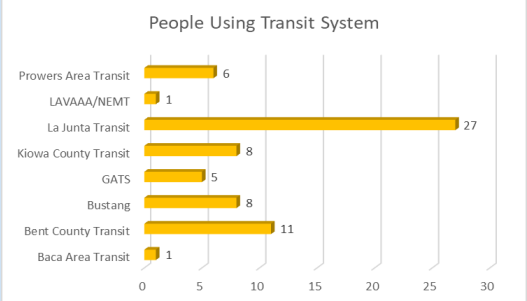
John Filippone will be in at the SECED office in Lamar on Tuesday, October 25. The safety planning will include discussion of simple, basic safety plan components. Additionally, there will be discussion about safety data acquisition and use of that data to improve safety training and outcomes. There will be time to discuss participants’ current safety plans and suggest edits. Bring your current safety plan and join us so we can all do our part to not only be in compliance, but keep our region safe. Please email charity.markus@setran.net to reserve your spot.

SETRAN Local News

SETRAN, along with multiple partners have spent the last couple months conducting a transit survey. The purpose of the survey was to better understand the needs of the communities in our regions in regards to transit. To date we have received 169 responses, with some responses from each county.



This bar graph shows which transits are being used by the participants in the survey.

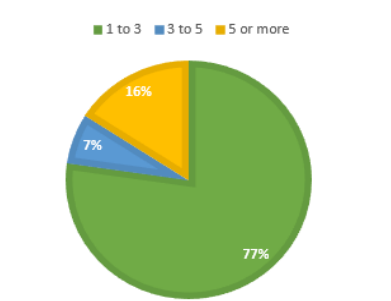


One of the questions we asked participants was what are the top three communities they travel to most often to meet their basic need. This would be things

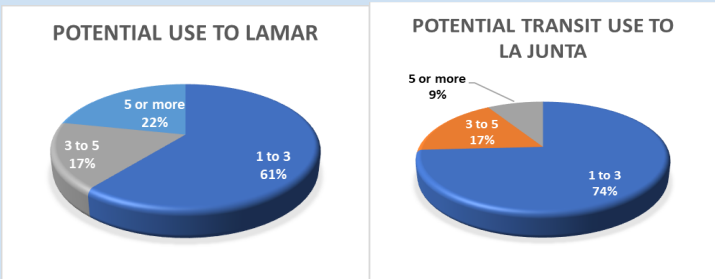
like employment, stores, doctor appointments, and social events. La Junta was the most popular answer with ninety-five people listing it in their top three, next was Pueblo at seventy-two, and rounding out the top three was Lamar at forty-five.

When asked if they use public transit no was the most popular answer with 104 or 61.5% saying they don’t use local public transit; 48 or 28.4 said yes, they do use it; and 17 or 10.1% of the participants elected not to answer. This graph show how many times a week public transit is being utilized by those who answered yes.

WEEKLY USAGE OF PUBLIC TRANSIT



Those who stated they are currently not utilizing public transit were asked how many times per week they would utilize public transit to Lamar or La Junta. The results were:



The final thing participants were asked was what challenges they are facing when using public transit. This was an open-ended question that allowed participants to voice their concerns, and give some insight into areas that can be improved. Some of the more common answers are listed.

- | | |
|-----------------------------|---|
| * Age | * No child transit |
| * Availability | * Living Outside of City Limits |
| * Timing | * Convenience |
| * Money | * It's Intimidating |
| * Lack of knowledge | * Lack of flexibility |
| * Handicap Accessibility | * Ability to get around of arriving |
| * Not enough buses | * Stigma of using public transportation |
| * Lack of VA Transportation | |